

BROWSER RECOMMENDATIONS - CAREER CONNECTIONS LMS

The following browser recommendations and settings will improve your experience with the Career Connections LMS

BROWSER VERSIONS

For security reasons, CITF recommends updating browsers to the most recent version for your platform and/or operating system. We recommend that you use the latest version of **Chrome, Firefox, Microsoft Edge, or Safari** for the best LMS experience. Note that Internet Explorer is **NOT** recommended.



BROWSER SETTINGS

The following browser settings should be selected or enabled:

- Enable Cookies
- Enable JavaScript

Note: Some devices with touch screen capabilities may exhibit problems with some LMS features. If you experience problems with such devices, we recommend that you use a desktop computer.

Instructions for browser settings are available here:

- [Chrome](#)
- [Firefox](#)
- [Microsoft Edge](#)
- Safari – go to Safari >> Preferences (settings are located on the *Security* and *Privacy* tabs)

BROWSER TROUBLESHOOTING

1. Check supported browser versions.

Check to see if your problem is related to known issues with your browser version above.

2. Clear your browser's cache.

Clearing your browser's cache may help resolve display issues or problems related with data being out of date.

3. Try a different browser and/or move to a different computer.

You may find it helpful to have more than one browser installed on your computer. If you run into problems using the LMS, moving to another browser may resolve your issues. You can also try moving to a different computer to see if the problem persists. This may help to determine if your issue is related to your browser or your computer.